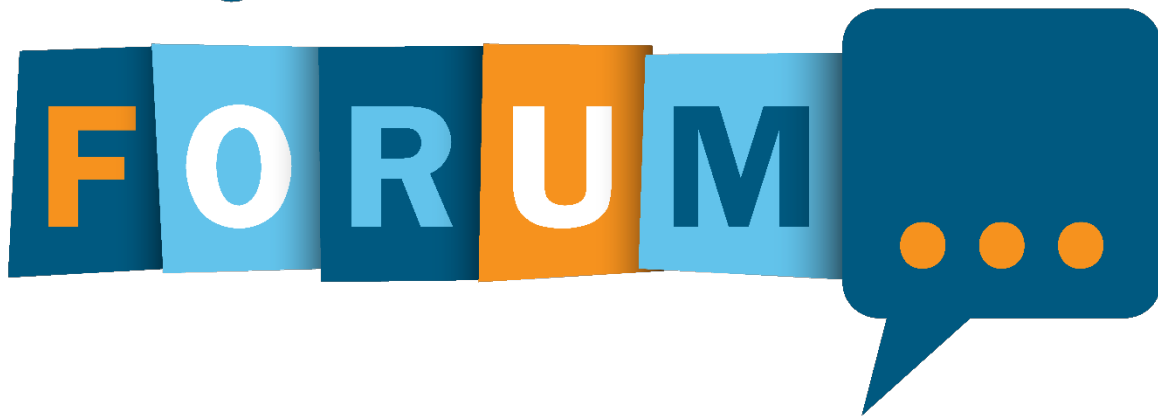




Walkergate Park Service User



**Walkergate Park Centre for
Neurorehabilitation and Neuropsychiatry**

■ **Are you an inpatient or outpatient service user at Walkergate Park?**

■ **Are you the family carer of a Walkergate Park service user?**

■ **If so, why not join the service user forum?**

Members communicate and work with staff and management, contributing to making the services at Walkergate Park the best possible.

What does the Forum do?

- Communicate to staff on behalf of lived experienced service users about their experiences in services
- Ensure the service user voice is heard and acted upon.

Who can join the Forum?

- Anyone who is using Walkergate Park services or has used them.
- Carers, relatives and supporters of those who use Walkergate Park services.

How does the Forum work?

- All members have lived experience as patients in services at Walkergate Park.
- All members are invited to participate in planned, structured meetings, once a month.



Further information

If you would like to join the forum or need more information about it, please contact:

WGPserviceuserforum@cntw.nhs.uk



The Forums previous activities:

- **Points of You**, speaking to service users about their experiences.
- **North East Driving Mobility Service** was to close down due to funding cuts. With the involvement of the Service User Forum, the service was saved.
- The **Ambulance Service**, **catering** and **car parking** were all parts of the service improved with major assistance of the SUF.
- **Service user documents**: members help in ensuring documentation is as accessible to all service users as possible.
- **Neuro-disability conferences and forums**, members have given talks at events held within and outside of Walkergate Park.
- **Research projects**: the forum have been consulted on and involved in medical research in conjunction with Walkergate staff and Universities.
- **...and more...**